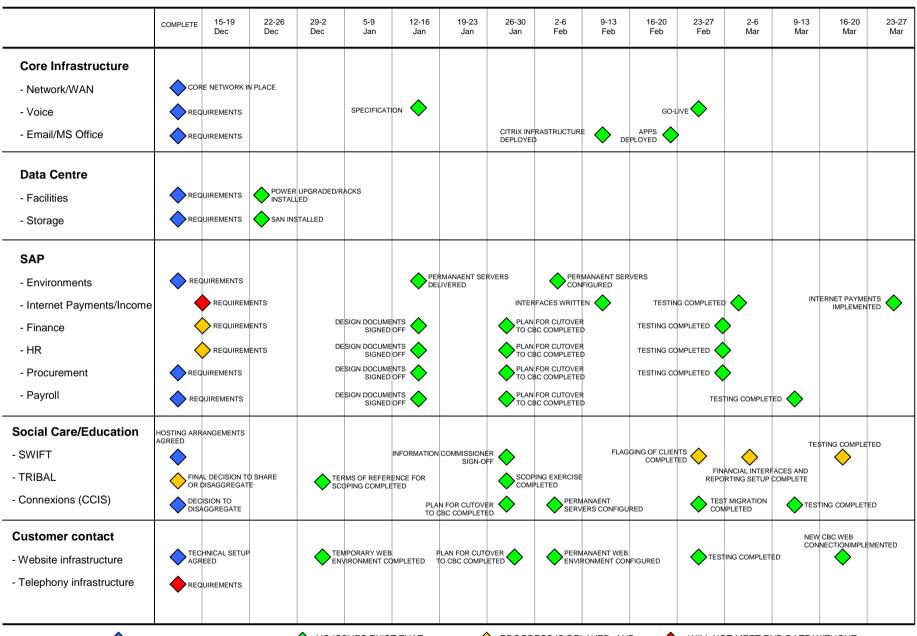
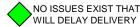
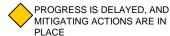
ICT Transition Milestone Plan for Vesting Day (1/4/09)



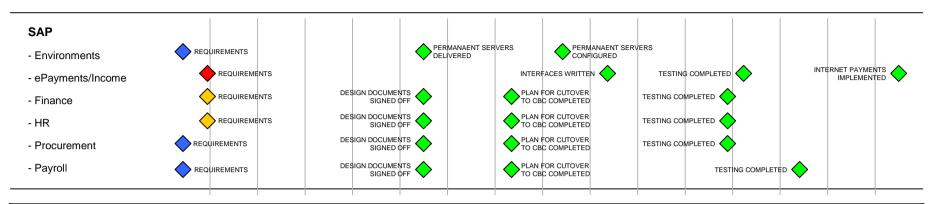






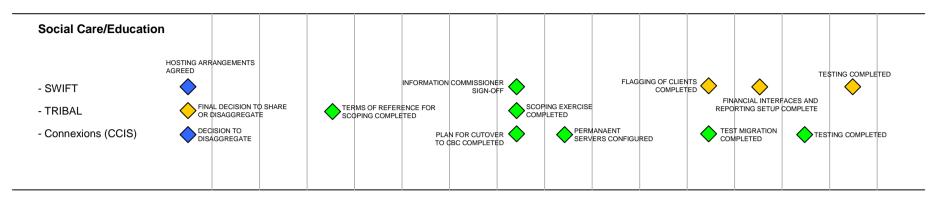


SAP WORKSTREAM - ISSUES



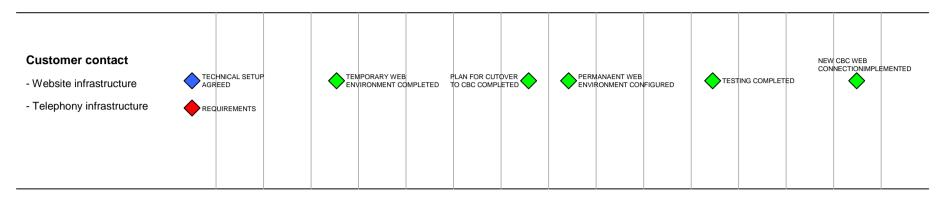
Project	Status	Issue	Action required/being taken`	Last updated
Internet Payments/Income	RED	Final report on business process requirements not yet provided.	Impact to be assessed once requirements known.	11/12/08
Finance & HR	AMBER	HR structures, cost codes and project codes provided for SAP later than planned.	Flagged to senior management team through ICT programme issue (ICTXXX99_6). Impact being monitored.	11/12/08

SOCIAL CARE/EDUCATION - ISSUES



Project	Status	Issue	Action required/being taken`	Last updated
SWIFT (Social Care system)	AMBER	Resource to project manage the works not yet recruited.	Tim Hoyle (Social Services IT Manager) tasked with obtaining resource. Once recruited milestones will be reviewed.	12/12/08
TRIBAL (Education Management System)	AMBER	The complexity around the governance of TRIBAL at BCChas lead to delays in the decision making process.	The terms of reference for a scoping exercise are nearly complete. Sign-off will be sought from service managers. Milestones will be updated once scoping complete.	12/12/2008

CUSTOMER CONTACT - ISSUES



Project	Status	Issue	Action required/being taken	Last updated
Telephony Infrastructure (Specifically for customer contact)	RED	Requirements have not been received and therefore the detailed works required cannot be planned.	ICT transition lead collating information/costings for the various options. To be relayed to management team. ICT transition team continuing to seek final decision.	12/12/08